

## Abstract of the Disclosure

The present invention provides a system in which a service providing apparatus on the Internet efficiently provides service including provision of information corresponding to a voice input. The system is configured as follows.

A service requesting apparatus 300 receives a voice indicating a service request from a user, and transmits voice data corresponding to the received voice to a service mediating apparatus 100 through a network 1. Based on the voice input from the user, the service mediating apparatus 100 specifies a speech recognition engine which is to recognize a voice. A service providing apparatus then performs a process according to a request recognized by the specified speech recognition engine.